

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Simmons *et al.*

Application number: 10/711,729

Filed: September 30, 2004

For: A METHOD AND APPARATUS FOR
ASSOCIATING TICKETS IN A TICKET
HIERARCHY

Attorney Docket No.: 2006579-0255 (CTX-124)

Art Unit: 2436

Confirmation No: 5728

Examiner: Cervetti, David Garcia

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MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO NON-FINAL OFFICE ACTION

Dear Madam:

INTRODUCTORY COMMENTS

This Amendment and Response is filed responsive to the non-final Office Action dated March 3, 2009. In view of the comments set forth below, Applicants respectfully urge reconsideration, withdrawal of the outstanding rejections and allowance of the claims.

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.